SMyMealOrder

MyMealOrder Ordering Instructions

TABLE OF CONTENTS

Create an Account	2
Purchasing a Fee or an Activity	5
Cancelling Orders	8
Му Ассоилт	9
Email Notifications	11
My Orders	11
Help	11
Contact Us	

Create an Account

Log on to https://mymealorder.com to login or create an account. To create a free account, click the Create a Free Account button.



<mark>∷</mark> MyMe	alOrder
Login to my	MealOrder
💄 Username	
Password	SR.
Remember Me	Forgot Password?
LO	GIN
Create a fr	ee account

| Fundraise | Tickets | FAQ | Help

From there you will select your state and your school district. Fill out the information to create an account. Create your display name, username and password. The username (or your email address) will be used to login to MyMealOrder. Once you create your account, click the "Click here to add students to your Account" button. You will need to add your children to your account in order to purchase meals.

3 MyMealOrder					× ? (1)
			Register for your account		
	Display Name		* First Name	Home Phone	
	* Username		* Last Name	* Cell Phone	
	* Password		Home Address	* Email	
	* Confirm Password		* Confirm Email	* Security Question What was your childhood nickname?	
	State Georgia	~	Secondary Email	* Answer	
	City Abbeville	*	Confirm Secondary Email	Zip	
	 I agree to the <u>Terms of Use and Privacy Policy</u> Click here to add students or staff to your account 				

If you have forgotten your password and are unable to login, click the "Forgot Password" link. Enter your email address and you will receive an email with a link to reset your password. (Please check your junk mail if you do not receive it right away.)

SMyMealOrder		(RA) (?) (1)
	Forgot your Password?	
	Please enter your email address and we will send you the instructions to reset your password.	
	Submit	

Once you login, this is the week view, all of the available meals and ala carte items for the week are shown. The days that are "grayed" out are past the lead time required for ordering.

Fees & Activities My Account My Orders Documents						Account Bala
(5) Week of May 6, 2024	6			8	Week Month	
	Mon, May 6	Tue, May 7	Wed, May 8	Thu, May 9	Fri, May 10	
Bill Robbins	BBQ Sandwich	Macaroni & Cheese	Chicken Nuggets	Chef Salad	BBQ Pork Plate	
-	3	8			3	
 Auto Meal Drink Order Daily Ala Carte Drink Order 						
Heather Robbins	BBQ Sandwich	Macaroni & Cheese	Chicken Nuggets	Chef Salad	BBQ Pork Plate	
~	8					

To place an order, click the Add to Cart button for a meal. When you add this meal to your cart, the button will turn Red and show Remove from Cart. This means the meal is in your cart but hasn't been purchased yet.

You can also click the Details button of the Daily Ala Carte options to order individual items.

Fees & Activities My Account My Orders Documents					Ac	count Balance: \$29.0
(5) Week of May 6, 2024 🕝				۵ (Week Month	
	Mon, May 6	Tue, May 7	Wed, May 8	Thu, May 9	Fri, May 10	
Bill Robbins	BBQ Sandwich	Macaroni & Cheese	Chicken Nuggets	Chef Salad	BBQ Pork Plate	
4	8	8	8	8	8	
 Daily Ala Carte Drink Order 						
Heather Robbins	BBQ Sandwich	Macaroni & Cheese	Chicken Nuggets	Chef Salad	BBQ Pork Plate	
•	3	(3)	8	3		

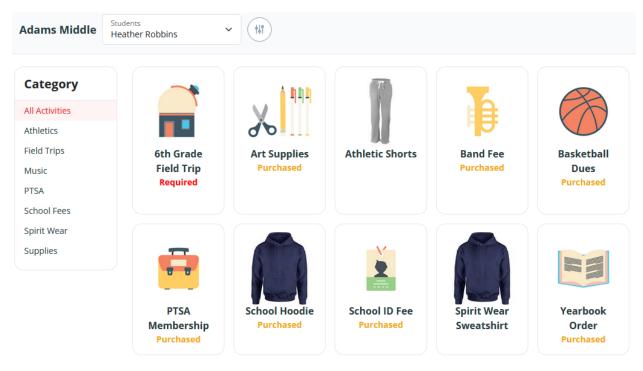
The Ala carte menu will open up and you need to enter a quantity next to the item(s) that you want to order and click Add to Cart. This adds the individual ala carte items to your cart.

	Mon, Jun 3	iue, j	jun 4	wea, jun 5	inu, jun 6		Fri, jun	17
Bill Robbins Adams Middle	Ala Carte Menu	Ala Cart	e Menu	Ala Carte Menu	Ala Carte Menu		Ala Carte	Menu
	And curve menta			And curve menu	And curice menu			incha
Auto Meal Drink Order								
Daily Ala Carte Drink Order								x
	Mon, Jun 10	Tu	Anime	Ala Cart	e Menu			4
	Ala Carte Menu	Ala C						lenu
						Add	to Cart	
	Mon, Jun 17	Tu	Chicken S	liders - Includes chips a	nd drink	0	\$4.50	1
						0	\$4.50	
	Ala Carte Menu	Ala C		h Sub Sandwich - Farm		0	\$2.00	lenu
			Sandwich, Beef	, your choice of Ham, T	urkey or Roast	•	φ2.00	
			Sandwich	-Cheeseburger		0	\$2.00	
	Mon, Jun 24	Tue				•	\$2.00	.8
			Baked Chi	ps		0	\$1.00	
	Ala Carte Menu	Ala C	French Fri	es		0	\$1.00	lenu
			Fresh Frui	t		0	\$0.50	
*Items Subject to Change Based on	Availability.		Chocolate	brownies		0	\$1.00	
			Chocolate	Chip Cookie		•	¢0.50	
	2024 Nutri-Link Tech	nologies, Inc.				0	\$0.50	

You can move to the next or previous week by clicking the white arrows. Once you have added all of your meals and/or items to your cart, click the View Cart button. The window will slide open to show all of your meals/items that are in your cart. You can remove items from your cart by clicking the red remove in the View Cart window or by clicking the Red Empty Cart button. To remove an ala carte item, click Details to open the window and either change your quantity and click Update Cart or click Remove from Cart to remove all of the items. Once you are ready to complete the checkout process, click the Checkout button.

Purchasing a Fee or an Activity

To pay for a fee or an Activity, click the Fees and Activities link at the top. You will see a listing of the current active fees and activities available to purchase. The categories are listed on the left. You can click a category to get a listing of activities in this category or All Activities will display all activities. You can use the checkboxes to filter for only required activities, hide purchased activities or show only purchased activities.



Click on any individual activity for details. The Details window will show the dates for the activity and the signup deadline. It may also include contact information and documents or links to websites with more information in the Resources section.

Activity Detail

_		

6th Grade Field Trip

Visit to Fernbank! \$15.00

Visit the Fernbank website for more details about Fernbank! http://www.fernbank.edu/

Add to Cart Cancel

Activity Start	01/01/2024	End Date	12/31/2025
Signup Deadline			12/31/2025
Contact Information		Contact Mr. Jen	kins with any questions

Click the green "Add to Cart" button to add an individual fee/activity to your cart. Do this for each fee/activity that you would like to purchase. You will see "Added to Cart" under an activity if it is in the cart. To remove an activity from your cart, you can click on the activity and click the red "Remove from cart" video.

Activity Detail 6th Grade Field Trip Visit to Fernbank! \$15.00 Visit the Fernbank website for more details about Fernbank! http://www.fernbank.edu/ Remove from Cart Cancel Activity Start 01/01/2024 End Date 12/31/2025 Signup Deadline 12/31/2025 Contact Information Contact Mr. Jenkins with any questions

You can purchase meals and fees/activities together if desired. Once you have added all fees/activities to your cart, click the green View Cart box on the right to get a summary of the items in your cart.

← Week of May 6, 2024 →				a	Week	Bill Adams Middle	;			×
	Mon, May 6	Tue, May 7	Wed, May 8	Thu, May 9	Fri,	Date	Description		Price	
Bill Robbins	BBQ Sandwich	Macaroni & Cheese	Chicken Nuggets	Chef Salad	BBQ P	Wednesday May 8	Chicken Nugg BBQ Sauce, 8 2% Milk		4.00	ť
Adams Middle	8	8			3			Su	ubtotal: \$4	4.00
Daily Ala Carte Drink Order						Activit	ies			
	Chicken Sandwich	Sub Sandwich	Clined Turkey	Spaghetti	Roaste	Student	Date	Name	Fee	
			Sliced Turkey		Cheese	Bill Robbins	Monday May 20	Tennis Camp	\$25.00	Ţ
	8	(8)		3	3	Heather Robbins	Monday January 1	6th Grade Field Trip	\$15.00	ť
								Subto	otal: \$40.00	
	Ala Carte Menu	Ala Carte Menu	Ala Carte Menu	Ala Carte Menu	Ala Ca			Тс	otal \$ 40.	.00
	8	8	$\overline{\mathbf{S}}$	8		Emp	oty Cart	Che	eckout	

A summary screen of your order will be displayed. You can remove items from your order from this screen by clicking the X if needed. If you are satisfied with your order, click the Place Order button. If you do not Checkout and click Place Order, your order will not be received by the school, it's only sitting in your cart.

						\$ <u>A</u> ?	View Cart e R	obbins Fami nool USA Distr	ily (M
Account My Orders Documents							Account Balance: \$2	29.05 🕞 Ch	ieckout
(5) Week of May 6, 2024 (2)				6	Week	Bill Adams Midd	le		6
	Mon, May 6	Tue, May 7	Wed, May 8	Thu, May 9	Fri,	Date	Description	Price	
						Tuesday May	7 Macaroni & Cheese, 8 2% Milk	3.50	ť
Bill Robbins Adams Middle	BBQ Sandwich	Macaroni & Cheese	Chicken Nuggets	Chef Salad	BBQ F			Subtotal	l: \$3.5
~	8	(3)			8	Jake Adams Midd	le		
 Auto Meal Drink Order Daily Ala Carte Drink Order 						Date	Description	Price	
Heather Robbins	BBQ Sandwich	Macaroni & Cheese	Chicken Nuggets	Chef Salad	BBQ F	Thursday May 9	Cobb Salad, Yogurt- Strav FatF, Corn bread, S Fruit Juice	vby 0.00	I
C.	8	8	3		8			Subtotal	l: \$0.0
Auto Meal Drink Order								Total \$	3.5
Daily Ala Carte Drink Order						Em	pty Cart	Checkout	

Account Balance: If there is a Remaining Account Balance available, the system will deduct the total amount due from your Remaining Account Balance and complete the transaction.

No Account Balance: If the Remaining Account Balance is less than the Amount Due for this Order, selecting Place Order will open the Credit Card Processing Screen to process and complete your Order.

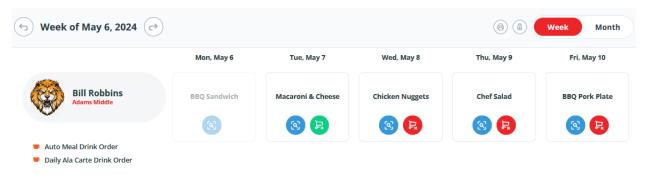
SMyMealOrder						R. ? .	Welcome Robbins Family School USA District
Meals Fees & Activities My Acco	ount My Orders Documer	its					Account Balance: \$3.00 🕞 Checkout
	Continue Shopping						
	Bill Adams Middle				Order Total:	\$4.40	
	Date	Description	Price		Account Balance: Total:	\$3.00 \$1.40	
	Tuesday May 7	Macaroni & Cheese, S 2% Milk	3.50	団	Convenience Fee*:	\$0.06	
			Si	ubtotal: \$3.50	Amount Due: * Convenience fee may be recalcula payment type.	\$1.46 ated based on	
	Robert Adams Middle				Place Order		
	Date	Description	Price		Empty Cart		
	Tuesday May 7	Macaroni & Cheese, O Bottled Spring Water	0.90	创			
			Si	ubtotal: \$0.90			

After you click Place Order, you will be given the payment option screen. You can pay by credit card or by check. Fill out the required information and click Complete at the bottom. This completes the transaction and you will receive an email receipt of your order.

• Credit/Bank Account • Stored Payment School USA District accepts the following credit cards					
🚍 Credit Card 🏛 Bank Account					
Payment Amount: \$1.40					
Convenience Fee: \$0.06					
First Name Last Name Mark Robbins					
Address 240 North Main Street					
City Lawrenceville					
State Zip Code GA V					
Card Number					
Expiry CVV					
I am human					
Pay \$1.46					
Save For Future Purchase					

Cancelling Orders

Once orders have been purchased, the Add to Cart button changes to an orange button labeled "Purchased: Click to Cancel". This means the meal/item has been purchased. You can cancel an order by simply clicking this button, assuming you are within the cutoff time/lead time required. Once cancelled, your mymealorder.com account will be credited with the amount of the meal/item cancelled.



Account Settings Students in Account **Payments Options** Notifications Display Name * Robbins Family Accountholder Last Name Accountholder First Name Mark Robbins Cell Phone * 6781112222 Home Phone Number

Email *

Address Line 1

State

Georgia

Confirm Email sdickerson@n-ltech.com sdickerson@n-ltech.com Secondary Email Confirm Secondary Email Address Line 2 240 North Main Street City \sim \sim Zip Lawrenceville Security Questions Answer * In what city or town did your mother and father meet? Decatur

Save Settings

Account Settings Students in Account **Payments Options** Notifications **Heather Robbins** Adams Middle C 靣 Jake Robbins Washington C 靣 Elementary **Luke Robbins** Adams Middle Ľ 靣 **Todd Robbins** Kennedy High C 靣

My Account

Account Settings	Students in Account	Payments Options	Notifications			
	Enable Low Balance Notification					
	Low Balance Amo	Low Balance Amount (\$) C Enable Auto-Replenish				
	C Enable Auto-R					
	When my balance ge 10	* Auto-rep 25	lenish my account with \$	* Stored Payment 4444		
	+ Add a Payment Option					
	XXXX-XXXX-	хххх-4444	甸			
				Save Settings		
Account Settings	Students in Account	Payments Options	Notifications			
	tifications and Commu		n to opt out of?			
Administrative Cascellation						

Administrative Cancellation

- Incomplete Order
- Negative Balance
- No Orders Email
- Open Orders
- Order Receipt
- Subscription Email

Settings

Default to

O Week View O Month View

Save Settings

Select My Account from the top Navigation bar.

Here you can Update your:

- Phone #'s
- Address
- Email Address
- Security Question
- Add Students ٠
- Set Email Notification Preferences ٠

Email Notifications

- Administration Cancellation in the event that the District Administration needs to cancel an order, checking this option will suppress any email notifications to you (Default=unchecked Email Notifications accepted)
- Incomplete Order in the event you add items to the Cart, but do not complete the Order Transaction, checking this option will suppress any email notifications to you (Default= unchecked – Email Notifications accepted)
- **Order Receipt** in the event you complete a purchase, checking this option will suppress the email receipt notification. (Default= unchecked Email Notifications accepted)
- **Subscription Email** checking this option will suppress the emails sent by the administrator, usually with information about upcoming events. (Default= unchecked Email Notifications accepted)

My Orders

You can click on the My Orders link to see a list of Purchased and Refunded orders. Orders listed as Purchased means the checkout process was completed and they will show on the reports at the school. Orders listed as Refunded means they were purchased but the order was cancelled either by you (clicking the orange "Purchased: Cancel" button within the lead time window) or by an Administrator for one reason or another.

If you don't see your meals/items under the Order link, please check your cart to see if the items are still in your cart and complete the checkout process.

Heather Robbins	04/01/2024	Purchased	BBQ Sandwich	2.25
Heather Robbins	04/01/2024	Purchased	Fresh Fruit	0.50
Luke Robbins	03/27/2024	Purchased	1% White Milk	0.25

You can also click the Print Purchased Menus link at the top to see a calendar view of the meals/items you have purchased.

Help

Under the help section, there are several FAQ's you can click on to get more details.

How do I create an account? How do I add Students to my account? How do I View Menu Calendars? How do I View Nutritional Info? What are Options? How do I order for the Day? How do I order for the Week? How do I order for the Month? What is Meal Mode vs. Item Mode? How do I use Favorites? How do I View items in Cart? How do I Check Out and Pay? How do I enable third-party cookies?

How do I edit my Account?

How do I change my password?

How do I cancel an order?

How do I view placed orders?

How do I change my stored payment information?

Contact Us

You can click the Contact Us link at the top of the page to send an email directly to technical support. Enter the required fields and submit. Our support team will receive your email and respond within 24 hours, usually much quicker than that.

Please contact your school directly for information regarding the balance of your account, refunds, or if your child appears to be enrolled in the wrong school. If you are still having technical issues please use our support request form below.							
	Name *	District School USA District	~				
	Email 	School * Select School	~				
	Phone	Issue Type * Select Issue Type	~				
	Comments *						
	Please provide student's name and student's school, etc wi	hen commenting on the issue.					
	Upload Image Choose File No file chosen						
	I'm not a robot						
	Submit						